

HEALTHCARE

**WALL-TO-WALL
AUTOMATION 360™ SAVES
NEWCASTLE HOSPITALS
7,000 HOURS ANNUALLY,
IMPROVING STAFF
WORK/LIFE BALANCE**

Organization Profile:

Newcastle Hospitals, one of the busiest, largest and most successful teaching NHS foundation trusts in the country, is a leading digital innovator and HIMSS Stage 6 accredited – the global standard for digital maturity – across all its sites.



The Newcastle upon Tyne Hospitals
NHS Foundation Trust

CHALLENGE:

Newcastle Hospitals, one of the largest Trusts in the United Kingdom, manages over 1.5 million patient engagements each year. After several years of exhausting pandemic, the Trust wanted to find a way to support and improve the work life of its 18,000 employees by reducing much of their mundane and repetitive tasks.

SOLUTION:

Newcastle Hospitals chose Automation 360 software and services to pioneer a strategic framework of wall-to-wall automations in its Human Resources, Occupational Health, Cancer Information Center, and Appointment Booking Centre.

BENEFITS:

7,000

Hours saved annually by all bots

4,000

Hours saved annually by Appraisal bot

780

Hours saved annually with PP0028 (Cancer Referral Bot)

700

Hours saved in 2 months with NIVS bot